

الصفحة 5	الامتحان الوطني الموحد للبكالوريا المسالك المصنفة الدورة العادية 2018 -الموضوع-	المملكة المغربية وزارة التربية الوطنية والتكوين المهني والتعليم العالي والبحث العلمي
★	NS192	المركز الوطني للتقويم والإمتحانات والتوجيه

3	مدة الإنجاز	اللغة الإنجليزية	المادة
4	المعامل	شعبة الخدمات : مسلك فنون الطبخ ومسلك خدمات الطعام ومسلك اللوجستيك ومسلك تصميم الأزياء	الشعبة أو المسلك

[1] Food service has become one of the most successful businesses in recent years, providing opportunities to those who are determined to become successful. Willie Gatpandan, 42, a young man from Philippines is one of those who found success in catering services. As a former waiter, he discovered the importance of hard work. “My father died when I was 12 and our need for money made me work hard at an early age,” he says.

[2] Gatpandan started working at Northwest Airlines as a concierge for three years. He then worked as a waiter in an Italian restaurant for seven years. This helped him to have basic knowledge and experience in food industry. His family lent him some money to start his catering business. “We started with tents, tables and chairs for rent. It was a very small catering with 50 pieces of plates and sets of utensils,” he says.




[3] At first, managing the business was difficult. “You have to compete with caterers with bigger names. The toughest job was to persuade people to try us,” he says. Many times, Gatpandan thought of giving up but the support of his wife Liezl was of great importance. **She** made it possible for him to resist. Gatpandan and Liezl have two kids, Leonil and Julianne. L&J Catering Service was named after the two children.



[4] Nowadays, L&J Catering can handle up to 1,000 heads per event. They offer a variety of dishes for all tastes. They have menus from pasta, chicken, vegetables and beef to choose from. They now offer a full wedding package. “In addition to food, we can help people find the best suppliers in town from photos and videos, florist, wedding cakes, a bridal car and even a house or a hotel to stay in,” Gatpandan says.

[5] After years of hard work, the business is now doing well and running smoothly. He oversees 40 employees. Despite the success of the business, L&J Catering organizes only one wedding in a day to give customers a full and high quality service.

[6] Gatpandan believes that having passion and dedication is the key to a successful business. He also owes the success of his business to his employees. “Without **them**, it wouldn't be a success. For 15 years of service, I still have my original staff with me. They were the ones who stayed with me during the ups and downs of this business,” Gatpandan says. “I believe that success is not only about having an established business, but also about keeping customers satisfied,” he added.

خاص بكتابة الامتحان		الامتحان الوطني الموحد للبكالوريا المسالك المصنفة		 المملكة المغربية وزارة التربية الوطنية والتكوين المهني والتعليم العالي والبحث العلمي	
رقم الامتحان		NS 192	الدورة العادية 2018	المركز الوطني للتقويم والإمتحانات والتوجيه	
		- الموضوع -		★	
		الاسم الشخصي و الصالبي			
		تاريخ و مكان الازدياد			
4	المعامل	3	مدة الإنجاز	اللغة الإنجليزية: شعبة الخدمات: مسلك فنون الطبخ ومسلك خدمات الطعامة ومسلك اللوجستيك ومسلك تصميم الأزياء	المادة الشعبة و المسلك

خاص بكتابة الامتحان		النقطة النهائية على 20: بالأرقام..... والحروف.....		اللغة الإنجليزية: شعبة الخدمات: مسلك فنون الطبخ ومسلك خدمات الطعامة ومسلك اللوجستيك ومسلك تصميم الأزياء	
		(على المصحح التأكد من أن النقطة النهائية هي على 20)		ورقة الإجابة	
الصفحة: 2 على 5		اسم المصحح وتوقيعه:		NS 192	

I. COMPREHENSION (15 POINTS)

BASE ALL YOUR ANSWERS ON THE TEXT.

A. ANSWER THESE QUESTIONS. (3 pts)

1. Why did Gatpandan start working at an early age?

2. Was it easy for Gatpandan to manage his business at the beginning? Explain.

3. What does L&J Catering offer in a full wedding package?

B. ARE THESE SENTENCES TRUE OR FALSE? JUSTIFY. (3 pts)

1. To start his business, Gatpandan got money from the bank.

2. Gatpandan's wife helped him a lot to become a successful business man.

3. Gatpandan has changed his staff many times in the last 15 years.

C. COMPLETE THE SENTENCES WITH INFORMATION FROM THE TEXT. (2 pts)

1. Before moving to an Italian restaurant, Gatpandan worked

2. L&J Catering organizes only one wedding a day because they want

D. FILL IN THE BLANKS WITH WORDS FROM THE TEXT. THE FIRST LETTER IS GIVEN. (3 pts)

When Gatpandan started his food catering business he was **d**..... to succeed. His previous experience as waiter gave him the **k**..... and expertise he needed. He started very small, but now he is able to **h**..... very big events.

E. FIND IN THE TEXT WORDS THAT MEAN ALMOST THE SAME AS (2 pts)

1. realized (paragraph 1):

2. clients (paragraph 6):

F. WHAT DO THE UNDERLINED WORDS IN THE TEXT REFER TO? (2 pts)

1. She (paragraph 3):

2. them (paragraph 6):

لا يكتب أي شيء في هذا الإطار



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الخدمات: عمالة طنون الطبخ و عمالة خدمات الطاعة و عمالة اللوجستيك و عمالة تسمير الأزياء
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II. LANGUAGE (15 POINTS)

A. FILL IN THE BLANKS WITH THE APPROPRIATE PHRASAL VERBS. (2 pts)

look up – log out – apply for – fill in – log on

1. Why don't you that job? I think you have the required qualifications.
2. You need your username and password to to your Facebook page.

B. GIVE THE CORRECT FORM OF THE WORDS IN BRACKETS. (2 pts)

Morocco's (invest) in (renew) energies has proved to be (benefit) for the economy and the environment. This is a good example of (sustain) development.

C. FILL IN THE GAPS WITH THE APPROPRIATE WORDS FROM THE LIST. (2 pts)

ought to – shouldn't – needn't – would – can't

1. It be my little brother who wrote that; he doesn't know a word in English.
2. Leila see her doctor; otherwise, her headaches will get worse.

D. PUT THE VERBS IN BRACKETS IN THE CORRECT FORM. (2 pts)

Dear mum,

I hope you're fine. I (read) your e-mail yesterday. You seem to be worried. Well, now I (stay) with one of my friends because I (not/ get) any answer from the university yet. I hope that by the end of this month, I (move) to my own room on the campus. Take care.

E. CORRECT THE UNDERLINED MISTAKES. (3 pts)

1. To avoid obesity, doctors advise people not sitting in front of TV for long hours.
2. Plastic bags are no longer using for shopping in Morocco.
3. Your computer wouldn't have been infected if you install a powerful antivirus.

F. MATCH EACH EXPRESSION TO ITS APPROPRIATE FUNCTION. (2 pts)

Expressions	Functions
1. "Why don't we check this website for more information?"	a. expressing opinion
2. "If only I had told my teacher about my absence before."	b. agreeing
3. "For me, introducing English in primary school is a good idea."	c. suggesting
4. "I'm afraid this is not the tablet we ordered online."	d. complaining
	e. expressing regret

1. 2. 3. 4.

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1			<p>المركز الوطني للتقويم والامتحانات والتوجيه</p>
1	RR192	*****	
3	مدة الانجاز	الأنجليزية	المادة
4	المعامل	شعبة الخدمات مسلك فنون الطبخ ومسلك خدمات الطعامة ومسلك اللوجستيك ومسلك تصميم الأزياء	الشعبة أو المسلك

KEY AND MARKING SCALE

PLEASE ACCEPT ANY APPROPRIATE ANSWER NOT MENTIONED IN THIS KEY.

I. COMPREHENSION (15 POINTS)

Testees shouldn't be penalised for spelling or grammar mistakes in the comprehension section.

A. MULTIPLE CHOICE: (2 pts)

The correct answer is: c A successful business story

B. TRUE/FALSE: (3 pts, 1pt each: 0.5 pt for the right choice and 0.5 pt for the right justification. Consider the justification ONLY if the choice is correct)

1. F....when she was a student at university.
2. T. employees can manage all bookings (and payment) online.
3. T. they are flexible and they can use any space available.

C. WH-QUESTIONS: (3 pts; 1 pt each)

1. different services such as massage, food coaching, yoga classes, haircuts and manicure
2. the customers/ the company's employees
3. social media(like Facebook and Twitter)/website/business cards/ attends all wellbeing and fashion events.

D. SENTENCE COMPLETION: (3 pts; 1 pt each)

1. ... the biggest challenge Natalia (Natalia's business) faced at the beginning.
2. ... be in charge of every little detail/ deal with difficult situations/ be flexible
3. ...its services extended beyond the UK/ the company has now branches in other countries/ the company employs now hundreds of workers worldwide.

E. WORD MEANING: (2 pts; 1 pt each)

1. handicap
2. supportive

F. WORD REFERENCE: (2 pts; 1 pt each)

1. employees
2. BeWell/ the company

II. LANGUAGE (15 POINTS)

A. GAP FILLING: (1 pt; 0.5 pt each)

1. take care of.
2. breaks down.

B. GAP FILLING: (2 pts; 0.5 pt each)

- practise – vitamins – attention - health

C. WORD FORM: (1 pt; 0.5 pt each)

1. autonomy
2. interesting

D. GAP FILLING: (2 pts; 1 pt each)

1. when
2. to give

E. VERB TENSE: (3 pts; 1 pt each)

- married - worked/had worked/ had been working - will have produced

F. SENTENCE REWRITING: (2 pts; 1 pt each)

1. Interesting discounts are offered to new customers (by the company) ...
2. ..., he would/could have answered all the questions.

G. MATCHING: (2 pts; 0.5 pt each)

1. c
2. d
3. b
4. e

H. COMPLETING THE EXCHANGES: (2 pts) Accept any appropriate answer.

III. WRITING (10 POINTS; Task 1: 4 pts – Task 2: 6 pts)

The following criteria should be respected while scoring the writing tasks.

Scoring criteria	Task 1 (4 points)	Task 2 (6 points)
Relevance of content to the task	2 pts	3 pts
Appropriateness and variety of vocabulary	1 pt	2 pts
Grammar and mechanics	1 pt	1 pt

